

## INFORMATION CONCERNING RULES OF PAYMENT AND DELIVERY CONDITIONS

1. In case of LCL delivery (outside Europe) the products are put into a special box.
2. Any additional charges or fees connected with payment including banking fees are borne by the buyer.
3. In case of the situation when a buyer is ordering and arranging their own transport, full payment is expected before the product is released from Coton premises.
4. Placing an order requiring sea/air transport:
  - a) indicate the product;
  - b) provide your details: name, address, contact person's name, phone number;
  - c) provide the address of delivery;
  - d) a pro forma invoice is issued that will constitute a contract between the parties and will include payment conditions and banking details;
  - e) once full payment or a deposit is received the order is confirmed;
  - f) the buyer receives a draft bill of lading to confirm;
  - g) the outstanding 50% balance to be paid immediately after receiving a confirmed copy of bill of lading (if applicable);
  - h) the goods will not be released until full payment is received. The customers are informed that it usually takes 2-3 days until the products are released thus earlier payment is recommended to avoid any delays;
  - i) Coton is not responsible for import customs clearance or any additional, local charges and fees. Thus, customers are advised to check and estimate them on placing their order.
5. Placing an order requiring road transport:
  - a) indicate the product;
  - b) provide your details: name, address, contact person's name, phone number;
  - c) provide the address of delivery;
  - d) a pro forma invoice is issued that will constitute a contract between the parties and will include payment conditions and banking details;
  - e) once full payment or a deposit is received the order is confirmed;
  - f) full payment is expected before the goods are released from Coton premises;
  - g) Coton is not responsible for import customs clearance or any additional, local charges and fees. Thus, customers are advised to check and estimate them on placing their order.